



# WEST SYDNEY WOLVES BASKETBALL ASSOCIATION REFUND POLICY

## Competition Refund Policy

Player & Official Registration is Non-refundable.

## Team Nomination Refund Policy:

Non-refundable, except;

- in circumstances covered by West Sydney Wolves Basketball Association By-Laws.
- where a competition is over subscribed
- where West Sydney Wolves Basketball Association cancels the event.

## Team Court Fees Refund Policy:

Non-refundable, except;

- in circumstances covered by West Sydney Wolves Basketball Association By-Laws.
- where West Sydney Wolves Basketball Association cancels the event.

Individual or team suspension will not constitute grounds for refund of competition fees (registration, team nomination or team court fees).

## Development Program Refund Policy:

West Sydney Wolves Basketball Association Academy Skills Sessions, Holiday Camps, 3x3 Tournaments & Education Courses:

- A full refund of fees paid will be given if;
- A participant/team gives notice in writing that they will not be attending the program, seven (30) days before the commencement date of the program.
- First in first served' rule applies for WSWBA development products. Should programs be oversubscribed, a full refund will be provided.
- West Sydney Wolves Basketball Association cancels the event.

Note: If less than seven (30) days notice is given, credits will be provided on a case by case basis.





### **Representative Program Refund Policy:**

West Sydney Wolves Basketball Association Representative Fees:

- Any refunds for players not completing the season will be assessed on a case by case basis. Customers are required to provide a letter outlining the individual's case.

West Sydney Wolves Basketball Association Representative Camps & Clinics:

A full refund of fees paid will be given if;

- A participant gives notice in writing that they will not be attending the program, seven (30) days before the commencement date of the program.
- First in first served' rule applies for representative products. Should programs be oversubscribed, a full refund will be provided.
- West Sydney Wolves Basketball Association cancels the event.

Note: If less than seven (30) days notice is given, credits will be provided on a case by case basis.

### **Association Refund Policy:**

Voting Membership Fees: • Non-refundable

West Sydney Wolves Basketball Association Merchandise

- A full refund will be given if;
- Product is faulty & receipt is provided
- Tags remain on garments (garments cannot be refunded if they have been worn)

### **SIGNED AND APPROVE BY**

Ronnie Khalil  
Chief Executive Officer  
West Sydney Wolves Basketball Association